SUBJECT: CNP Market Notice - National Weather Service - Heat Advisory - Suspension of Disconnect for Non-Pay Orders – UPDATE #2

NOTICE DATE: July 21, 2018

NOTICE TYPE: Informational

SHORT DESCRIPTION: National Weather Service Heat Advisory – CenterPoint Energy Suspension of Disconnect for Non-Pay Orders

INTENDED AUDIENCE: Retail Electric Providers

LONG DESCRIPTION: The National Weather Service has extended a Heat Advisory at 2:23 PM CDT on Saturday, July 21, 2018 for the CenterPoint Energy Service Territory which requires the implementation of an Extreme Weather Moratorium on Disconnects. This Heat Advisory is in effect from 12:00 PM CDT until 8:00 PM CDT on Sunday, July 22, 2018.

Per market rules, DNP orders will be suspended through **Tuesday, July 24, 2018**, meaning that **Wednesday, July 25, 2018** is the earliest day that CenterPoint Energy would be able to execute new DNP orders from Competitive Retailers, if the Heat Advisory expires.

CenterPoint Energy's Process for Extreme Weather Moratoriums on Disconnects:

- DNP orders that were previously submitted and are currently in our system will be voided / turned down with a Weather Advisory code of "W" for V001 – Complete Unexecutable on the specific "Date Wanted" that is within the Weather Moratorium window
- New "Same Day" DNP orders that are submitted during the existing Weather Moratorium will be rejected with a Weather Advisory code of "W" for A13 – Weather Advisory
- New DNP orders may be submitted for requested future "Date Wanted" dates and will be accepted by our system. However, these orders may be subsequently voided / turned down if the "Date Wanted" falls within a Weather Moratorium window.

ADDITIONAL INFORMATION: Additional information concerning this Heat Advisory will be provided when it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC